

Management Development Institute Murshidabad (MDIM)

Limited Tender Enquiry (LTE)

Tender No. 2023/MDIM/IT/Ruckus Controller/132

Date: 06/09/2023

Limited tender document for providing one year AMC for Ruckus Wi-Fi controller and renewal of licenses for 83 numbers of Access Points & advance replacement for outdoor Access Points

MDI Murshidabad

Kulori, PO – Uttar Ramna, Dist. – Murshidabad, PIN-742235, West Bengal

D. Gupta



Sub: Tender for providing one year AMC for Ruckus Wi-Fi controller and renewal of licenses for 83 numbers of Access Points & advance replacement for outdoor Access Points

Management Development Institute Murshidabad (MDIM) invites sealed quotations from OEM (Ruckus) or their authorised partners for providing one year AMC for Ruckus Wi-Fi controller and renewal of license support for 83 numbers of Access Points & advance replacement for outdoor Access Points as per the scope of work and terms & conditions mentioned in Annexure-I & II.

- The sealed quotation along with other required documents to be submitted to **The Registrar, MDI Murshidabad, Kulori, PO-Uttar Ramna, PS-Raghunathganj, Dist.-Murshidabad, PIN-742235** through speed post/ courier/ by hand delivery on or before **19/09/2023 up to 2:30 PM**.
- While submitting, the bid documents must be signed and stamped as a token of acceptance of all terms and conditions.

The bidders are requested to read the tender document carefully and ensure compliance with all terms & conditions and specifications herein. Non-compliance with specifications and terms & conditions in this document may disqualify the bidders from the bidding process.

Quotations received after the due date and time will not be considered or accepted and no request or appeal will be entertained in this regard. MDIM authority reserves the right to accept or reject any or all the quotations without assigning any reason whatsoever.

Please refer to our website (<https://www.mdim.ac.in/tender>) for Addendum, if any.

Encl. -

- Annexure-I (Terms & Conditions)
- Annexure-II (Financial Bid)

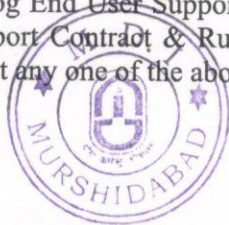
D. Gupta
6/9/23
Registrar
MDI Murshidabad



ANNEXURE – I
(TERMS & CONDITIONS)

- 1) The bidder must have a valid PAN & GST Certificate. (Copies to be attached)
- 2) The financial bid in the format mentioned in Annexure-II (on the Letter head of the bidder) along with one set of this tender document (duly signed and stamped by the bidder on all pages) and other required documents to be submitted to "The Registrar, MDI Murshidabad, Kulori, PO-Uttar Ramna, PS-Raghunathgani, Dist.-Murshidabad, PIN-742235" through speed post/courier/by hand delivery on or before 19/09/2023 up to 2:30 pm. All bids in which any of the prescribed conditions is not fulfilled or any condition is put forth or conditional bids by the bidder(s) shall be summarily rejected.
- 3) The Bidder should have done a similar kind of job at least **one** in Govt./ Pvt. organizations in India, for a minimum period of 1 year within the last 3 years. (order & tax invoice copy to be enclosed)
- 4) Delivery: The above licenses in whole must be issued and activated within 7 (seven) days w.e.f. the Order issue date.
- 5) Payment: 100% payment including applicable GST will be released after activation of the above license and the said license should be reflected on the OME's (Ruckus) portal. Also, the license to be issued in the name of MANAGEMENT DEVELOPMENT INSTITUTE MURSHIDABAD.
- 6) Performance Security Deposit –
 - a. The agency will be required to deposit security money equivalent to 5% of the total order value (incl. of all) in the form of ONLINE FUND TRANSFER within 15 days from the date of award of order.
 - b. The security money deposited by the agency will be retained by the Institute till completion of the contract and will be released thereafter on claim subject to adjustment, if any, by the Institute. Performance Security should remain valid for a period of 30 days beyond the date of completion of all contractual obligations incl. warranty obligations. No interest will be payable on the Performance Security Deposit.
 - Beneficiary Name: Management Development Institute Society
 - Bank & Branch: State Bank of India, Omarpur Branch (12355)
 - Account No: 33987582978
 - IFSC Code: SBIN0012355
 - Type of Account: Current Account
- 7) LD Clause: The successful bidder is required to supply and install all the items within 15 (fifteen) days w.e.f. the issue date of Purchase Order (PO). Delay in delivery will attract a penalty @1% of PO value (excluding GST) per week subject to a max. of 10%. Alternatively, the order will be cancelled.
- 8) Bidder's Criteria: The bidders must be authorised partners of M/s Ruckus. They are essentially required to submit valid authorization certificate/MAF from the OEM (Ruckus), failing which their bid(s) shall be rejected.
- 9) **Support Services:** The partner should offer 24×7 support services (remote & telephone support and as well as onsite support in case troubleshot not resolved through remote support), software updates & major upgrades and replacement of Hardware if required as per the Ruckus Partner Watch-Dog Support Contract with priority response and / the support services to be provided by the OEM (Ruckus) directly as per the Ruckus WatchDog End User Support Contract Policy. Bidder has to submit both the rate for Ruckus Partner Watch-Dog Support Contract & Ruckus WatchDog End User Support Contract as mentioned in Annex-II. MDIM will select any one of the above mentioned support contract as per its choice.

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- 10) Validity: The quoted price of the bidders should valid up to 60 days from the date of opening of bids. Institute will not entertain any request in respect of escalation of price due to any reason whatsoever during this time period. The charges quoted shall be kept firm throughout the pendency of contract of this work and no price escalation shall be entertained.
- 11) The bidder should not be blacklisted/ debarred or involved in any corrupt & fraudulent practices by any Central/ State Govt./ PSUs/ Quasi-Govt. Organisations/ Autonomous Body/ Private Organisation in India. A self-declaration in this regard needs to be submitted.
- 12) Sub-contract is strictly not allowed, if found that sub-contracting have been done then the order will be summarily cancelled, and no payment will be made to the vendor.
- 13) The winning bidder must provide the Escalation Matrix after getting the order copy.
- 14) Tender document must be signed and stamped on all pages as a token of acceptance of all the terms and conditions.
- 15) Contract will be awarded to the vendor who quoted lowest subject to fulfilment of all the conditions mentioned in Annex-I.
- 16) Institute reserve the right to accept or reject any or all the bids without assigning any reason whatsoever.
- 17) All legal disputes will be subject to the local court of District of Murshidabad, West Bengal.

I/We do hereby confirm that I/We have the necessary authority and approval to accept the above stated clauses (1 - 17 mentioned in Annex-I) for providing one year AMC for Ruckus Wi-Fi controller and renewal of licenses for 83 numbers of Ruckus Access Points & advance replacement for outdoor Access Points. Also, hereby, agree and accepts the terms & conditions mentioned in clause 1 - 17 mentioned in Annex-I without any conditions.

Place:

Signature of bidder:

Date:

Name of bidder:

Firm's Name with stamp:

Deeps



ANNEXURE – II
(FINANCIAL BIDE)

PARTNER WATCHDOG SUPPORT CONTRACT

Sl No	Part Code	Description	Qty.	Start Date (dd/mm/yy)	End Date (dd/mm/yy)	Unit Price in Rs. (Excl. of GST)	GST % on Unit price	Total Unit Price in Rs. (Incl of GST)	Gross Total as per quantity mentioned in Rs. (Incl of GST)
1	S22-S104-1000	AsctPtr Spt REN, SZ104, 1 Yr, (for Ruckus SmartZone 100 Controller, S.No: 501656000335)	1	01/10/2023	01/10/2024				
2	S22-0001-1 LSG	AsctPtr Spt REN, Per SZ/(v)SCG AP, 1 YR, S.No: 107414897 (for Ruckus AP – R510, R610 & T310c)	83	01/10/2023	01/10/2024				
3	823-T300-1000	Advance Replace Renew T300(e) 1yr S.No: 162172003316, 262102007257	2	01/10/2023	01/10/2024				
Grand Total (Incl of GST)									
Ground Total (Incl of GST) in Words:									
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WATCHDOG END USER SUPPORT CONTRACT

SI No	Part Code	Description	Qty.	Start Date (dd/mm/yy)	End Date (dd/mm/yy)	Unit Price in Rs. (Excl. of GST)	GST % on Unit price	Total Unit Price in Rs. (Incl of GST)	Gross Total as per quantity mentioned in Rs. (Incl of GST)
1	S21-S104-1000	End User Support Renewal - SZ104, 1 YR, (for Ruckus SmartZone 100 Controller, S.No: 501656000335)	1	01/10/2023	01/10/2024				
2	S21-0001-1 LSG	EU Watchdog AP License Spprt Renew, 1 YR S.No: 107414897 (for Ruckus AP – R510, R610 & T310c)	83	01/10/2023	01/10/2024				
3	823-T300-1000	Advance Replace Renew T300(e) 1yr, S.No: 162172003316, 262102007257	2	01/10/2023	01/10/2024				
Grand Total (Incl of GST)									
Ground Total (Incl of GST) in Words:									
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Note: If there is mismatch of amount in number and word then MDIM will only consider that one which will cost least among the two.

- Delivery Mode : ONLINE
- Delivery Period:days/weeks.
- Quotation Validity Date: The quoted price of the bidders should valid up to 60 days from the date of opening of bids.

Place:

Signature of bidder:

Date:

Name of bidder:

Firm's Name with stamp:

